AGREEMENT BETWEEN INSTRUCTOR AND STUDENT

This agreement between D&Y Studios (hereinafter referred to as "Instructor" or "D&Y") and D&Y's customer (hereinafter referred to as "Student") outlines specific rules and guidelines necessary to develop an atmosphere at D&Y that insures rapid learning, self-confidence, individual self-esteem, and success in music instruction.

- (a) **Promptness:** Student is expected to be <u>on time</u> for their lesson(s). To that end, Instructor respectfully requests that a Student arrive at the studio five minutes before scheduled appointment. Lessons will end at pre-scheduled time regardless of the Student's arrival time. The time that elapses between the Student's time of arrival and the pre-scheduled starting time of a lessons will be forfeited by the Student. However, In the event that the Instructor is running late for an appointment, the Student will be granted the full time of the scheduled lesson.
- **(b) Payment:** Student must pre-pay on a monthly basis for their lessons. Payments for lessons are due on or before the $\underline{14th}$ of each month. Each one (1) hour lesson is \$55.00 \$75.00. Each one half (1/2) hour lesson is \$28.00 \$30.00. If payment is not made on or before the 14th of each month, a late fee of 5.00 will be imposed. The monthly amount prepaid for scheduled lessons is \underline{not} refundable.
- (c) Advance Notice: If a Student knows in advance that he/she will be unable to attend a prescheduled lesson, D&Y respectfully requests that the Student notify the Instructor at least one (1) week in advance. If the Student cannot attend a scheduled lesson due to a sudden illness or emergency, D&Y must be notified twenty four (24) hours in advance. If Student does not give the above specified advance notice, D&Y reserves the right to charge the Student for the missed lesson.
- (d) Make-Up Lessons: Make-up lessons can be arranged only if the proper notice specified above (24 hours) is given. Make-up lessons must be both scheduled and consumed/used in the month preceding the cancelled appointment. This policy does not apply to missed appointments relating to 'same-day' cancellations or 'no-shows'.
- **(e) Practice time:** In order to grow, improve, and properly develop, a Student must exercise the proper discipline and work ethic. To that end, Instructor recommends that a Student practice on a daily basis for least fifteen (I5) minutes. Students are encouraged to commit to a minimum of two months of lessons to allow self-esteem, self-confidence and a respectful teacher-student relationship to develop.
- (f) Waiting Room: In order to maintain an orderly and pleasant environment at D&Y, parents are advised to pick up their children <u>immediately</u> following the completion of his/her lesson. Children that are waiting in the studio before or after a music lesson will be unsupervised. <u>D&Y</u> will not be responsible for their well-being.

Your support and enthusiasm benefits you and/or your child's musical achievements and appreciation for the Arts. We thank you for your cooperation in this endeavor and look forward to a very progressive and fruitful year for all of our Students.

Signed	Date	

I certify that I have read, understand, and will successfully comply with the policies outlined above.